

# THOMSON REUTERS LEGAL TRACKER GLOBAL ROLLOUT

## WHAT IS A GLOBAL ROLLOUT?

A Global Rollout is a Thomson Reuters Legal Tracker™ (formerly Serengeti Tracker™) Professional Services offering to assist in implementing Tracker across a client's entire legal department. This offering is important for clients who want to leverage Tracker to gain complete visibility into their legal matters and spend across their entire organization.

Legal Tracker Professional Services understands that many client attempts to roll out Tracker on their own tend to fall short. These shortfalls tend to stem from lack of resources and Tracker expertise. To provide the needed resources and expertise, we offer three levels of support, including light, standard, and enhanced. Pricing is based on the number of offices to be rolled out. Ask your Client Relationship Manager for additional detail and pricing.

## WHO NEEDS A GLOBAL ROLLOUT?

- Do you have international offices in your legal department that are not using Tracker?
- Has your company acquired additional business operations that have not been onboarded to Tracker?
- Do you need complete visibility into your legal operations, but lack the resources or expertise to successfully manage a rollout?

If you answered "yes" to the above questions, then your company could benefit from a Global Rollout.

## PARTNERS FOR SUCCESS

Legal Tracker Professional Services is a team of seasoned lawyers, IT, and financial professionals who possess intricate Tracker product knowledge and a core understanding of the specific challenges that legal departments face. Each consultant brings unique skill sets that range from expertise in general legal technology and legal department operations to product management expertise, technical skills and capabilities, and years of training and educational experience. Most importantly, the team is practiced in the art of listening and translating your department's needs into realistic and tangible solutions suited to your department's use of Tracker.

## BENEFITS

- Experienced assistance and additional resources to ensure a successful rollout
- Avoid surprises (for example, international tax issues)
- Targeted and efficient gathering of business and technical requirements
- Hands-on implementation and deployment by Tracker experts

## DELIVERABLES

- Complete project plan, scoped to your project's specific needs
- Tracker configuration for additional legal operations (e.g., matter type templates, invoice approval routes, AP routes)
- Customized law firm communications
- Personalized system administrator and user training

## CONSISTENTLY RATED NUMBER ONE

Legal Tracker (formerly Serengeti Tracker) is the world's leading legal matter management, e-billing, and legal analytics system designed for corporate legal departments and law firms. Part of the Thomson Reuters Legal business unit, Legal Tracker is consistently ranked as the top-rated solution for its ease of use, international features, and quick implementation.

To learn more, please contact your representative at **1-888-736-9587** or visit [legaltracker.com](http://legaltracker.com).

