Today’s legal landscape is more dynamic and complex with ever-changing regulations and government policies often across multiple jurisdictions. In-house counsel are being held accountable not just for legal outcomes, but for metrics, reporting, and budgets. Technology has become the norm and a necessary resource for delivering data-driven results.

### COMMON LAW DEPARTMENT CHALLENGES

- **Legal Information Management**
  - Actionable Data
  - Streamlined Workflow
  - In-House and External Collaboration
  - Spend Management
  - Reporting
  - Strategic Partnership

### LEGAL OPERATIONS INSIGHTS

Law departments are seeking to leverage technology, focus on innovation, and instill a greater sense of discipline to the business operations of the department — so it’s not surprising that half of law departments now have dedicated legal operations roles.

- **90%** Law departments that say controlling external counsel costs is number one priority
- **53%** Law departments that reported an increase in the percentage of work handled in-house
- **57%** Law departments that have dedicated legal operations

### STEPS TO SUCCESS

1. Run your law department like a data-driven business unit
2. Transform your law department from reactive, to proactive, to predictive
3. Lead change with confidence and support from industry expertise

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1. 2019 Legal Department Operations Survey
2. Ibid
3. Ibid