

# Case Notebook Application Suite

## System Requirements and File Import Types

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For assistance using Case Notebook, call 1-800-290-9378 or email [westlaw.softwaresupport@thomsonreuters.com](mailto:westlaw.softwaresupport@thomsonreuters.com).

For free reference materials, visit <http://legalsolutions.thomsonreuters.com/law-products/support/user-guides>.

Our products also contain comprehensive, searchable instruction available via the **Help** menu in the application.

### System Requirements

Case Notebook is installed on each user’s computer. There are three license types for Case Notebook: Case Notebook, Case Notebook (Research), and Case Notebook (Transcripts). Your license type does not affect the installation of the products or their use with other applications in the suite. This document refers to all these license types as Case Notebook.

#### SUPPORTED OPERATING SYSTEMS

The tables below provide information about supported operating systems for the components of the Case Notebook application suite.

**Note:** Case Notebook 5.6 does NOT support Windows RT.

#### Case Notebook and Case Notebook Administration Supported Operating Systems

Operating System	32-bit	64-bit
Windows 10 Home and Pro	x	x
Windows 11 Home and Pro		x
Windows Server 2012, 2012 R2, and 2012 Essentials	x	x
WindowsServer 2016	x	x
Windows Server 2019		x

#### Case Notebook Terminal Services Supported Operating Systems

Operating System	XenApp 7.8	Citrix Virtual Apps and Desktops 7 1906
Windows Server 2012 and 2012 R2	x	x
WindowsServer 2016	x	x
Windows Server 2019	x	x

**Case Notebook Repository and RAS Supported Operating Systems**

Operating System	32-bit	64-bit
Windows Server 2012, 2012 R2, and 2012 Essentials	x	x
Windows Server 2016	x	x
Windows Server 2019		x

**MINIMUM HARDWARE REQUIREMENTS FOR CASE NOTEBOOK**

- Personal computer with 1GHz dual-core processor (3 GHz i3 or equivalent recommended)
- 2 GB of RAM (4 GB recommended)
- 20 GB of available hard disk space (40 GB recommended)
- Screen resolution minimum of Super VGA 800 x 600 (XGA 1024 X 768 recommended)

**MINIMUM HARDWARE FOR CASE NOTEBOOK REPOSITORY**

- Personal computer with 1GHz dual-core processor (3 GHz i3 or equivalent recommended)
- 2 GB of RAM (4 GB recommended)
- 50 GB of available hard disk space (100 GB recommended)
- Screen resolution minimum of Super VGA 800 x 600 (XGA 1024 X 768 recommended)

**OTHER REQUIREMENTS FOR CASE NOTEBOOK**

- Microsoft Internet Explorer 11, Microsoft Edge, Google Chrome
- Windows Media Player 12 or later
- One free serial port for real-time connection

**Note:** If you do not have a free serial port, you can connect to a real-time session with a serial adapter connected to a USB port or through the Internet with LiveNote Stream.

**File Import Types**

You can import the following types of transcript files into Case Notebook:

- LiveNote 10 LEF (.lef): LiveNote evidence format that contains a transcript, its exhibits, links, and synchronized video information (if available).
- E-Transcript (.exe,.ptx): E-Transcript Manager file format. The file contains the text, and if the transcript is signed, signature details are included.
- Publisher 4 Bundle (Bundle.xml): Publisher bundle format. All transcript, exhibit, link, synchronized video information, as well as OCR information is contained (if available).
- E-Transcript Bundle (.ptz): E-Transcript Manager bundle format. All transcript, exhibit, link, synchronized video information, as well as OCR information is contained (if available).
- Portable Transcript Format (.ptf): Portable transcript format that contains the transcript and synchronized video information (if available).
- ASCII (.txt, .asc, .pr, .v\*): An ASCII text file (could be saved from Amicus, Page Image, Summation, or Custom). ASCII files only contain the transcript.
- XML (.xml): Extensible markup language format. XML files contain the transcript, linked exhibit files, and additional data about synchronized video, if it is available.
- CT Summation (.trn) files.
- Timaro Technologies Post-Production Time-Stamp (.pts) files.

You can import the following types of files for documents and pleadings into Case Notebook:

- Images (.tif, .tiff, .bmp, .jpe, .jpg, .jpeg, .gif, .png, .jfx).
- Portable Document Format (.pdf).
- Microsoft Word (.doc, .docx).
- Corel WordPerfect (.wp, .wpd).
- Microsoft Outlook Message (.msg).
- Hypertext Markup Language (.htm, html).
- LiveNote or Case Notebook Document (.pex)
- Plain Text (.txt).
- Rich Text Format (.rtf).
- Westlaw File (.wlx).
- Document Load Files. (If your load file is not one of the types listed, you still may be able to import it using the
- Custom options or by using conversion tools available for free on the Internet).
  - CaseCentral ASCII Load File (.txt).
  - Comma Separated Values Load File (.csv).
  - Concordance ASCII Load File (.dat).
  - IPRO ASCII Load File (.lfp).
  - Lextranet ASCII Load File (.txt).
  - Opticon ASCII Load File (.opt).
  - Summation ASCII Load File (.txt).