

Case Timeline Installation Guide

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For assistance using Case Timeline, call
1-800-290-9378.

For free reference materials, visit
<http://legalsolutions.thomsonreuters.com/law-products/support/case-timeline>.

Congratulations on your purchase of Case Timeline. The following steps help you install the software. After you purchase Case Timeline, an email will be sent to you from Thomson Reuters with the following information:

- A link to the download site.
- Your license code.

System Requirements

SUPPORTED OPERATING SYSTEMS

- Windows 8 (32- or 64-bit)
- Windows 8.1 (32- or 64-bit)
- Windows 10 (32- or 64-bit)
- Windows Server 2012
- Windows Server 2012 R2
- Windows Server 2016
- Citrix XenApp 6.5 or XenApp 7.8

Note: You must run Windows as an administrator to retain the license code.

HARDWARE

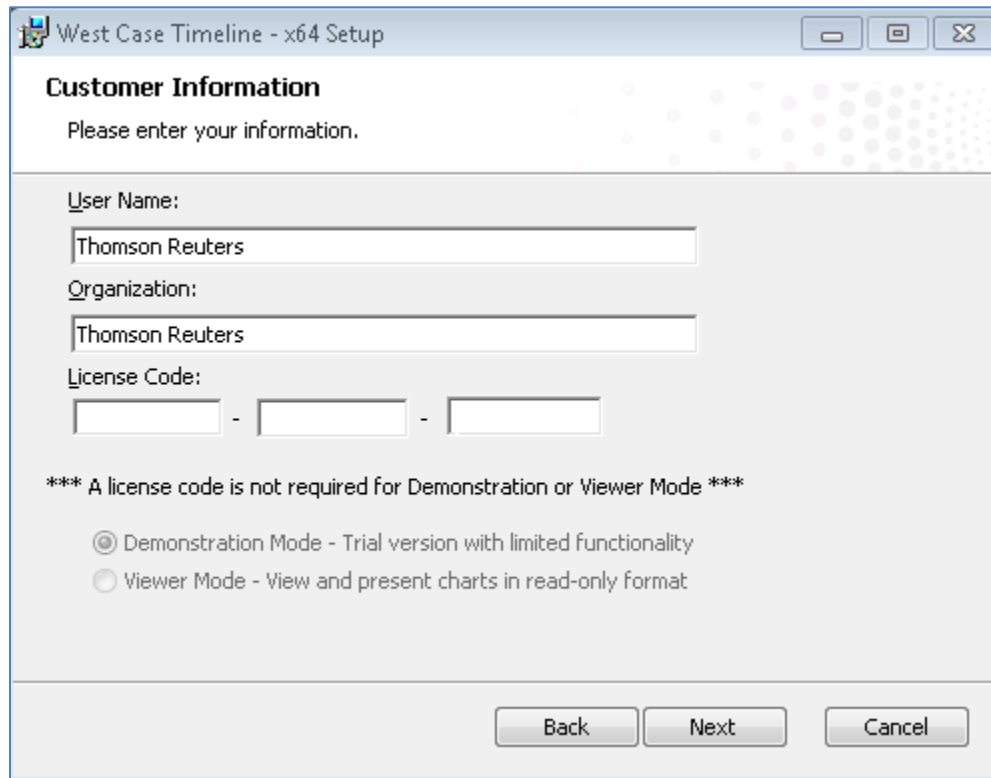
- Personal computer with 1 GHz dual-core processor (3 GHz i3 or equivalent recommended)
- 2 GB of RAM, or more depending on your operating system
- 20 GB of available hard disk space
- Screen resolution: 800 x 600 (1024 x 768 or higher recommended)

OTHER REQUIREMENTS

- Internet connection
- Adobe Acrobat Reader

Installing the Software

1. Click the link for Case Timeline in the email sent to you from Thomson Reuters to display the Case Timeline Registration page.
2. Complete the registration form and click **Proceed with Download** at the bottom of the page.
3. If not already installed on your computer, a message displays to notify you that the prerequisites will be installed. Click **Install**.
4. Click **Next** to display the license agreement.
5. Click **I Agree** after reading the license agreement, and then click **Next**.
6. Type your **User Name**, **Organization**, and **License Code** in the appropriate boxes and click **Next**. The Destination Folder displays.



The screenshot shows a Windows installation window titled "West Case Timeline - x64 Setup". The window has a title bar with standard minimize, maximize, and close buttons. The main content area is titled "Customer Information" and contains the instruction "Please enter your information." Below this, there are three input fields: "User Name:" with the text "Thomson Reuters", "Organization:" with the text "Thomson Reuters", and "License Code:" with three empty boxes separated by hyphens. Below the license code fields, there is a note: "*** A license code is not required for Demonstration or Viewer Mode ***". Underneath this note are two radio button options: "Demonstration Mode - Trial version with limited functionality" (which is selected) and "Viewer Mode - View and present charts in read-only format". At the bottom of the window, there are three buttons: "Back", "Next", and "Cancel".

7. Click **Next**.
8. Click **Install**.
9. Click **Finish** after the installation completes.

To access Case Timeline, double-click the Case Timeline icon () on your desktop.

Performing a Silent Installation

It is recommended that an experienced information technology specialist execute a silent installation. Previous versions of Case Timeline must be uninstalled before a silent installation is run.

To run a silent installation, open a command prompt and type the following command:

```
"EXEPATH" /q /norestart LICENSE_CODE=XXXXX-XXXXX-XXXXX INSTALLDIR="C:\Install Here" USERNAME="User Name" COMPANYNAME="Company"
```

where

EXEPATH is the path to the installer executable file, e.g., C:\Users\User_Name\Desktop\WCTimelineInstaller_x64.exe, XXXXX-XXXXX-XXXXX is your Case Timeline license code. For more information about all available parameters, refer to the Installation Parameters.

INSTALLATION PARAMETERS

Parameter	Value	Description
/q	n/a	Run the installation in silent mode.
/quiet		
/s		
/silent		
/uninstall	n/a	Perform an uninstallation.
/norestart	n/a	Do not automatically restart following installation/uninstallation.
		Note: This parameter is useful to avoid an unattended restart.
/log	"Path_to_Log_File"	Specifies the path and name of a main log file to be created. Subsequent log files are created by adding a name before the file extension. Examples: /log "D:\Logs\log.txt" The following log files are created after a successful installation of 64-bit version: D:\Logs\log.txt D:\Logs\log_001_CaseTimelinePDFPrinterX64.txt D:\Logs\log_002_WestCaseTimelineInstaller_x64.msi.txt
LICENSE_CODE	XXXXX-XXXXX-XXXXX	Specifies the license code for Case Timeline. Note: If a valid license code is specified, Case Timeline installs in Full Mode regardless of the INSTALL_MODE parameter value.
INSTALLDIR	"Installation Path"	Specifies the path where Case Timeline is installed.
INSTALL_MODE	1 2	1 = Demo Mode (default value) 2 = Viewer Mode (install Case Timeline Viewer)
USERNAME	"User Name"	Specifies the username.
COMPANYNAME	"Company Name"	Specifies the organization.
REMOVETLMPRO	YES NO CANCEL	Specifies what to do if Timeline Maker Pro/Viewer is installed. YES = Uninstall Timeline Maker Pro/Viewer and install Case Timeline NO = Do not remove Timeline Maker Pro/Viewer and install Case Timeline CANCEL = Do not install Case Timeline (default value)

Notes:

- Any values containing spaces must be contained in quotation marks (e.g., "User Name").
- Do not use a backslash before quotation marks, unless you are using the backslash as an escape character (e.g., "C:\Users\User_Name\Desktop\").

Performing a Silent Uninstallation

To run a silent uninstallation, open a command prompt and type the following command:

```
"EXEPATH" /q /uninstall
```