

Case Timeline Viewer Installation and Quick Reference Guide

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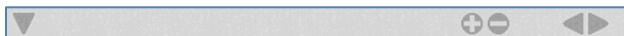
For assistance using Case Timeline, call 1-800-290-9378.

For free reference materials, visit <http://legalsolutions.thomsonreuters.com/law-products/support/case-timeline>.

Case Timeline Viewer makes it easy to share and view Case Timeline files. With the free Case Timeline Viewer, you can

- Open and view timeline files created with Case Timeline.
- Print charts and chronologies.
- Present timelines.
- Insert timelines into Microsoft PowerPoint presentations.

Note: Case Timeline Viewer can be integrated with Microsoft PowerPoint so you can view timelines in a PowerPoint presentation. If you have Case Timeline Viewer installed on a computer with PowerPoint, a toolbar like the one below displays so you can easily move through the presentation.



To share your timelines with others, send the timeline (.TLMF or .TLMZ) file and the download link for the free Case Timeline Viewer. The files in Case Timeline Viewer are read-only so events and charts cannot be modified.

System Requirements

SUPPORTED OPERATING SYSTEMS

- Windows 8 (32- or 64-bit)
- Windows 8.1 (32- or 64-bit)
- Windows 10 (32- or 64-bit)
- Windows Server 2012
- Windows Server 2012 R2
- Citrix XenApp 6.5 or XenApp 7.8

HARDWARE

- Personal computer with 1 GHz dual-core processor (3 GHz i3 or equivalent recommended)
- 2 GB of RAM, or more depending on your operating system
- 20 GB of available hard disk space
- Screen resolution: 800 x 600 (1024 x 768 or higher recommended)

OTHER REQUIREMENTS

- Internet connection
- Adobe Acrobat Reader

Downloading Case Timeline Viewer



Complete the following to download the trial version of Case Timeline Viewer:

1. Go to <http://info.legalsolutions.thomsonreuters.com/software/timeline/viewer/>.
2. Click **Proceed with Download** at the bottom of the page.
3. If not already installed on your computer, a message displays to notify you that the prerequisites will be installed. Click **Install**.
4. Click **Next** to display the license agreement.
5. Click **I Agree** after reading the license agreement, and then click **Next**.
6. Type our **User Name**, and **Organization** in the appropriate boxes. Select **Viewer Mode – View and present charts in read-only format** and click **Next**. The Destination Folder displays.

7. Click **Next**.
8. Click **Install**.
9. Click **Finish** after the installation completes.

Using Case Timeline Viewer

To access Case Timeline Viewer, complete the following:

1. Double-click the **Case Timeline Viewer** icon () on your desktop.
2. Click **Open an Existing Timeline**.
3. Select the file you want to view and click **Open**.
4. Select **Presentation** from the View menu or click the **View Presentation** button () on the toolbar to start the presentation.

Performing a Silent Installation

It is recommended that an experienced information technology specialist execute a silent installation. Previous versions of Case Timeline must be uninstalled before a silent installation is run.

To run a silent installation, open a command prompt and type the following command:

```
"EXEPATH" /q /norestart INSTALL_MODE=2 INSTALLDIR="C:\Install Here" USERNAME="User Name"
COMPANYNAME="Company"
```

where

EXEPATH is the path to the installer executable file, e.g., C:\Users\User_Name\Desktop\WCTimelineInstaller_x64.exe, and INSTALL_MODE=2 specifies installing Case Timeline Viewer. For more information about all available parameters, see the Installation Parameters.

INSTALLATION PARAMETERS

Parameter	Value	Description
/q /quiet /s /silent	n/a	Run the installation in silent mode.
/uninstall	n/a	Perform an uninstallation.
/norestart	n/a	Do not automatically restart following installation/uninstallation.
		Note: This may be useful to avoid an unattended restart.
/log	"Path_to_Log_File"	Specifies the path and name of a main log file to be created. Subsequent log files are created by adding a name before the file extension. Examples: /log "D:\Logs\log.txt" The following log files are created after a successful installation of 64-bit version: D:\Logs\log.txt D:\Logs\log_001_CaseTimelinePDFPrinterX64.txt D:\Logs\log_002_WestCaseTimelineInstaller_x64.msi.txt
LICENSE_CODE	XXXXX-XXXXX-XXXXX	Specifies the license code for Case Timeline. Note: If a valid license code is specified, Case Timeline installs in Full Mode regardless of the INSTALL_MODE parameter value.
INSTALLDIR	"Installation_Path"	Specifies the path where Case Timeline is installed.
INSTALL_MODE	1 2	1 = Demo Mode (default value) 2 = Viewer Mode (install Case Timeline Viewer)
USERNAME	"User Name"	Specifies the user name.
COMPANYNAME	"Company Name"	Specifies the organization.
REMOVETLMPRO	YES NO CANCEL	Specifies what to do if Timeline Maker Pro/Viewer is installed. YES = Uninstall Timeline Maker Pro/Viewer and install Case Timeline NO = Do not remove Timeline Maker Pro/Viewer and install Case Timeline CANCEL = Do not install Case Timeline (default value)

Notes:

- Any values containing spaces must be contained in quotation marks (e.g., "User Name").
- Do not use a backslash before quotation marks, unless you are using the backslash as an escape character (e.g., "C:\Users\User_Name\Desktop\").

Performing a Silent Uninstallation

To run a silent uninstallation, open a command prompt and type the following command:

```
"EXEPATH" /q /uninstall
```