

Thomson Reuters Regulatory Intelligence Feeds

Technical Specifications

This document provides the minimal technical standards for design, delivery and operation of our Regulatory Intelligence Feeds services.

Our intelligence, working for you.

Thomson Reuters
Regulatory Intelligence
Feeds

Thomson Reuters
Regulatory Intelligence
Feeds™ ensures your
organization receives
comprehensive
regulatory content
directly into your
business workflow
processes.

System requirements

Supported clients and browsers for
Regulatory Intelligence Feeds:

- Microsoft Internet Explorer® (11, Edge), Google Chrome®*, Firefox®*, Safari®
 - Supported versions are the current production versions at the time of the release of the service.
- JavaScript enabled; pop-up blocking disabled

** This browser does not provide a Major/Minor version product policy reference. We recommend keeping the browser updated to the latest version.*

Supported clients and browsers for Regulatory Intelligence Feeds administration

- Caching

It is recommended that if your company uses a proxy server it should NOT cache Regulatory Intelligence Feeds portals files.

- Bandwidth

We recommend a connection of at least 2MB to effectively interact with the Regulatory Intelligence Feeds portal.

- e-Mail

Your organization may need to whitelist our email servers and/or origin domain for emails to be properly delivered. You can contact our support for the SMTP email servers and domain information.

- Language Support

Regulatory Intelligence currently only supports English. However, support for multiple languages is provided for content accessed and delivered via the Regulatory Intelligence services. Please contact your IT department to arrange loading of the correct fonts/language packs.

- SFTP

Your organization may need to whitelist the Regulatory Intelligence Feeds server's IP Address and/or domain to allow for the successful connection and delivery of content. You can contact our support for the IP Address range and domain information.

Notes

For Windows 7 Users

Microsoft mainstream support for Windows 7, service pack 1 ended on January 13, 2015 TR agrees to make commercially reasonable efforts to support the Win7/IE11 configuration until 12/31/2018. Given that Microsoft has demonstrated that there are known issues within their IE11 and Windows 7 software that they will not fix and given that TR has no control over Microsoft's management of their software suite, we cannot guarantee that an issue will not arise in the future that will impact performance or usability of the Regulatory Intelligence Feeds platform with the Win7/IE11 configuration.

For Windows XP Users

Windows XP is no longer supported by its original vendor, Microsoft, but should your organization have internal policies that have extended the use of Windows XP, we recommend that your PCs be migrated to MS Windows 7 or above at your earliest convenience.

In all instances, Regulatory Intelligence Feeds strongly recommends that clients maintain updated operating systems aligned to the latest release made available by the respected vendors.

Trusted Sites

Clients experiencing content rendering issues upon Internet Explorer may be required to interact with our platform using Compatibility Mode.