WHITELISTING EMAIL ADDRESSES
In order to protect emails from being rejected or sent to a junk mail folder, we recommend that you add the following email addresses in your approved senders list:

no-reply-compliance-learning@thomsonreuters.com
do_not_reply@thomsonreuters.com
trcompliancelearning@thomsonreuters.com

WHITELISTING IP ADDRESSES AND DOMAINS
In order to ensure successful network access to Thomson Reuter’s Compliance Learning Management System (CLMS), we recommend that your network team add the following URLs to the company’s trusted “whitelist” register to ensure these entities are accepted, approved and/or recognized:

CDN Domains - Content Delivery
cdn1.dcbstatic.com
cdn2.dcbstatic.com
cdn3.dcbstatic.com
cdn4.dcbstatic.com
cdn5.dcbstatic.com

TR Platform
https://compliancelearning.thomsonreuters.com/
https://tr-red-live.docebosaas.com

Regional gateways
54.77.57.169
34.246.12.52

AWS CloudFront distribution addresses
https://d3d6b0f9gseioz.cloudfront.net
https://d36spl5w3z9i0o.cloudfront.net
https://dmfxzlkevsyu.cloudfront.net

Email servers
d-eu-smtpgw-2.docebopaas.com
d-euc-smtpgw.docebopaas.com
d-us-smtpgw-3.docebopaas.com
d-eu-smtpgw-3.docebopaas.com

Background jobs
https://wss-tr.docebosaas.com

Endpoints/SSO/Webhooks
54.235.5.25
13.239.142.232
52.29.0.250
52.212.136.234

Email gateways:
gw1.mail.docebosaas.com
gw2.mail.docebosaas.com
gw3.mail.docebosaas.com
gw4.mail.docebosaas.com