# **OUR INDEPENDENT KNOW YOUR CUSTOMER** (KYC) SURVEY SHOWS:

For FIs the escalating cost of resource is driven by a huge amount of administrative...

## DUPLICATION

### An average of \$60m a year

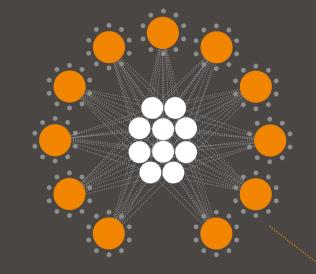
is spent by FIs on KYC procedures.

For corporations it's a repetitive process too. One hypothetical example could be...

#### an average of 11 banking relationships globally

10 documents to open one account

110x to different banks



Both financial institutions and corporations are looking for... **CLARIFICATION** 



reported that a lack of a common standard in the KYC documentation required by each bank was the biggest challenge they face.

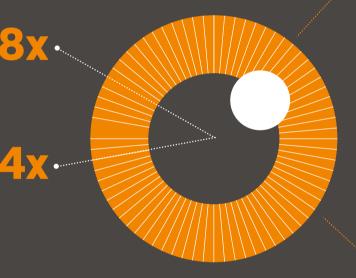
For both sides of the table, the current due diligence process can be a major...

### DISTRACTION

### FIs can spend $24 \, days$ to onboard a new client

22% higher than in the previous 12 months.

Throughout the onboarding process, corporates reported



A huge challenge for all FIs is to keep up to speed with ever-changing global KYC.

they were contacted on average:

...but interestingly banks contradicted this by saying they only made contact:

## REGULATION

87% of banks and 56% of investment managers think that a change in regulation and legislation is the most influential factor for their KYC processes.

The KYC challenge doesn't end at onboarding. Ongoing monitoring and updates to legal entity changes have become a required...

## OBLIGATION

### Only 2/3 of Fls

believe that all their clients are proactive about reporting material changes.

## 3/4 of corporations

surveyed had a materia change to their

69% had not made their financial institutions aware of all the changes.

39% had reported only about half or less of their changes.





#### 64% identified reputational risk as likely to influence changes in their KYC processes.

#### ACCELERATIONBOARDING

Thomson Reuters has a KYC onboarding solution designed to streamline and simplify the due diligence process for both financial institutions and their corporate clients.

Allowing you to accelerate your ability to do business.

Thomson Reuters KYC as a Service: A global solution developed for banks, investment managers and corporates to simplify and streamline counterparty due diligence and the ongoing maintenance of Know Your Customer (KYC) records – through collecting, classifying and verifying a client's identity - in line with everchanging regulatory demands.

Thomson Reuters Client Onboarding: Automates the onboarding of new clients and ongoing refresh cycles through a centralized, scalable and cost effective solution, to facilitate compliance with regulatory demands. The solution combines data, document, rule, hierarchy, and workflow offerings in one platform.

Download full corporate report here. Download full financial institutions report here.

#### SOURCE: 2016 THOMSON REUTERS CORPORATES AND FINANCIAL INSTITUTIONS SURVEY REPORTS

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